# WORKSHOP INSIGHTS

**Company name practices :** Autolux

**Activity sector practices :** Autres activités de services

**Company category practices :** PME

## Description of the action practices

Introduction of "Insights" training courses within the company in the form of worshops organised outside our premises for all group employees.

## Context practices

We had noticed a communication problem between the various departments as well as within certain departments. These internal problems were becoming an obstacle to achieving our common objectives and maintaining our quality of service.

## Approach practices

To help the company's staff understand their own style, strengths and the values they bring to the team. To help them understand the diversity in the company as well as the different personalities.

## Objectives practices

The goal to be achieved through Insights learning is clear and respectful communication on a daily basis between different people and departments, that each member of staff goes in the same direction and works towards the common goal.

## Impact practices

Self-knowledge is the key to the success of each individual and this is what the Insights trainings offer. A better understanding of oneself and others means that relationships at work can become a vehicle for professional success, not a hindrance.

## « To do practices »

- Importance of taking staff out of their usual context for this kind of training
- Importance of mixing different departments and levels of responsibility

## « Not to do practices »

- Importance of organizing a training follow-up to validate the knowledge acquired in daily life.