# LANGUAGE CAFÉ

Nom de l'entreprise : Banque Havilland S.A.

Secteur d'activité : Activités financières et d'assurance

Catégorie de l'entreprise : PME

## Description de l'action

The HR department has reached out to the ASTI asbl organization in order to volunteer for different events organized for the refugees living in the Batiment T and Tony Rollmann refugee facilities.

Therefore, one of the activity organized is called Language Café.

#### Contexte

The refugees come from extremely difficult backgrounds and offering them the opportunity to speak about their life experiences with people living in Luxembourg without being judged brings them a bit of comfort.

### **Objectifs**

The objective of the volunteer in the Language Café is to animate a table of 3-4 refugees to give them the opportunity to practice a language (FR/ENG/LUX/GER).

### **Approche**

The necessary information received from ASTI has been shared internally with our colleagues. So far, several colleagues have participated to 2 sessions on 19 June and 17 July. Two more sessions will be organized on 21 August and 18 September.

### **Impact**

Through this experience, we can bring a bit of comfort to the refugees by listening to their life stories and in the same time to practice a language.

#### « A faire »

Prepare yourself to listen to some very hard life stories.

### « Ne pas faire »

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