

# INTER-GENERATIONAL WORK

**Company name :** HSBC LUXEMBOURG

**Activity sector :** Activités financières et d'assurance

**Company category :** Grande Entreprise

## Description of the action

A workshop was organised with the objectives to (i) Share internal statistics on age diversity in HSBC Luxembourg (ii) Discuss age statistics at country level and specificities of Luxembourg (iii) brainstorm on senior colleagues' aspirations, support needed, strengths and challenges.

## Context

This workshop was organised in March 2024 across HSBC Continental Europe entities, with the same objective: deriving an action plan to better support our senior colleagues and leverage their experience and knowledge.

## Objectives

Collecting feedback and ideas in order to define an action plan to better support our senior colleagues.

## Approach

Workshop with the target age group.

## Impact

The workshop has supported an open feedback, focused on concrete actions that can be taken and have been shared with our HR department.

## « To do »

Create a space for an open dialogue. Works best in a face to face environment.

## « Not to do »