# INTERCULTURAL COMPETENCY DEVELOPMENT TRAINING AS PART OF THE ONBOARDING PROCESS

Nom de l'entreprise : The Culture Factor Belux Secteur d'activité : Autres activités de services

Catégorie de l'entreprise : PME

## **Description de l'action**

Misunderstandings are often rooted in differences in cultural background.

### Contexte

In today's multicultural Luxembourg, this is especially relevant when onboarding new employees.

## **Objectifs**

Move beyond awareness to a true understanding of the core elements of cultural differences and how to deal with them and even leverage them for superior organizational performance.

# **Approche**

Run a 4 hour workshop using practical tools such as: <a href="https://www.theculturefactor.com/country-comparison-to">https://www.theculturefactor.com/country-comparison-to</a>

## **Impact**

Significantly reduced 'friction losses' due to misunderstandings rooted in cultural differences resulting in improved team performance

### « A faire »

Use research-backed solutions

## « Ne pas faire »

Don't use solutions that are only based on personal experiences